

ABSTRACT OF THE DISCLOSURE

Method and apparatus for computer-aided assessment of organizational process or system. Method and apparatus are adapted to display questions on a computer to an
5 assessor, who then inputs numerical and/or textual inputs relative to the assessor's
perception of the process or system. Filtering techniques inhibit entry of unsupported
numerical and/or textual inputs which may be untrue and/or exaggerated. Questions used
in combination with additional questions provide more accurate assessment of the system
or process, where the question combinations already exist in a database. Questions asked
10 may be directed to one or more recognized standards, and duplicative questions from
different standards may be omitted. Evaluations of collected information are performed
and additional corrective action questions are asked to identify degrees of risk and areas
of weakness of the process or system.